Wealth Management Call Menu

Wealth Management Customer Hotline 2108 1110

- Press 1 Cantonese
- Press 2 English
- Press 3 Mandarin

Key in HKID/ Passport No., Date of Birth & Personal Identification No. (Press # to Bypass)

Press 1 Account Enquiry/ Obtain Latest Statement by Mail

- Press 1 Total Investment Choice/ Fund Balance
- Press 2 Balance by Investment Choice/ Fund
- Press 3 Specific Investment Choice/ Fund Balance *(Press "00" for Code)*
- Press 4 Obtain Latest Statement by Mail
- Press 0 Contact Customer Service Officer

Press 2 Investment Choice/ Fund Prices

- Press 1 Manulife Global Fund
  - Press 1 Class A
  - Press 2 Class AA

  Read out the fund name (or press 1 for the key-in menu)
  - Press 1 All Share Prices
  - Press 2 Specific Share Prices *(Press "00" for Code)*
  - Press 4 All Share Prices by Fax
  - Press 5 Own Fund Units *(Logged-in only)*

  Read out the fund name (or press 1 for the key-in menu)
  - Press 1 All Share Prices
    1. Pacific Asia Equity
    2. European Equity
    3. American, Int'l & Other Equity
    4. Bond
  - Press 2 Specific Share Prices *(Press "00" for Code)*
    1. Pacific Asia Equity
    2. European Equity
    3. American, Int'l & Other Equity
    4. Bond
  - Press 4 All Share Prices & Interest Rate by Fax
  - Press 5 Own Fund Units *(Logged-in only)*
- Press 2 Manulife Investment Solutions (MISo)

  Read out the fund name (or press 1 for the key-in menu)
  - Press 1 All Unit Prices
    1. Pacific Asia Equity
    2. European Equity
    3. American, Int'l & Other Equity
    4. Bond
  - Press 2 Specific Unit Prices *(Press "00" for Code)*
    1. Pacific Asia Equity
    2. European Equity
    3. American, International & Other Equity
    4. Bond
  - Press 4 All Unit Prices & Interest Rate by Fax
  - Press 5 Own Fund Units *(Logged-in only)*
- Press 3 Manulife Secure IncomePLUS

  Read out the fund name (or press 1 for the key-in menu)
  - Press 1 All Unit Prices
  - Press 2 Specific Unit Prices *(Press "00" for Code)*
  - Press 4 All Unit Prices by Fax
  - Press 5 Own Fund Units *(Logged-in only)*
- Press 4 Manulife Investment Plus (MI Plus)

  Read out the fund name (or press 1 for the key-in menu)
  - Press 1 All Unit Prices
    1. Pacific Asia Equity
    2. European Equity
    3. American, Int'l & Other Equity
    4. Bond
  - Press 2 Specific Unit Prices *(Press "00" for Code)*
    1. Pacific Asia Equity
    2. European Equity
    3. American, International & Other Equity
    4. Bond
  - Press 4 All Unit Prices & Interest Rate by Fax
  - Press 5 Own Fund Units (Logged-in only)
- Press 5 Manulife Hong Kong Series

  Read out the fund name (or press 1 for the key-in menu)
  - Press 1 All Share Prices
  - Press 2 Specific Share Prices *(Press "00" for Code)*
  - Press 4 All Share Prices by Fax
  - Press 5 Own Fund Units *(Logged-in only)*
- Press 6 Manulife Advanced Fund SPC

  Read out the fund name (or press 1 for the key-in menu)
  - Press 1 All Share Prices
  - Press 2 Specific Share Prices *(Press "00" for Code)*
  - Press 4 All Share Prices by Fax
  - Press 5 Own Fund Units *(Logged-in only)*
- Press 7 Skyline

  Read out the fund name (or press 1 for the key-in menu)
  - Press 1 All Unit Prices
  - Press 2 Specific Unit Prices *(Press "00" for Code)*
  - Press 4 All Unit Prices by Fax
  - Press 5 Own Fund Units *(Logged-in only)*

Press 3 Forms by Fax/ Email

- Press 1 Manulife Global Fund
  1. Subscription Request Form
  2. Switching Request Form
  3. Redemption Request Form
  4. Direct Saver Form
  5. Risk Profile Questionnaire for Individuals
- Press 2 Manulife Investment Solutions
  1. Investment Choice Services Form
  2. Investment Choice Switching Partial Redemption by Fax
  3. Policy Change Form
  4. Investment Choice Table
- Press 3 Manulife Secure IncomePLUS
  1. Policy Change/ Investment Choice/ Fund Services Form
  2. Investment Choice Switching/ Partial Redemption by Fax
- Press 5 Manulife Hong Kong Series
  1. Subscription Request Form
  2. Switching Request Form
  3. Redemption Request Form
  4. Risk Profile Questionnaire for Individuals
  5. Direct Saver Form
- Press 6 Manulife Advanced Fund SPC
  1. Subscription Request Form
  2. Switching Request Form
  3. Redemption Request Form
  4. Risk Profile Questionnaire for Individuals
- Press 7 Change of Address & Change of Personal Information
  1. Change of Contact Details
  2. Change of Personal Particulars

Press 4 Contact Information

- Press 1 Manulife Global Fund/ Manulife Hong Kong Series & Manulife Advanced Fund SPC
- Press 2 Manulife Investment Solutions/ Manulife Secure IncomePLUS & Skyline

Press 0 Manulife InvestChoice/ Contact Customer Service Officer

- Press 1 Manulife InvestChoice /Manulife Global Fund/ Manulife Hong Kong Series & Manulife Advanced Fund SPC
- Press 2 Manulife Investment Solutions/ Manulife Secure IncomePLUS & Skyline
- Press 3 Feedback or Suggestions
  1. Compliment
  2. Complaint

29/10/2019