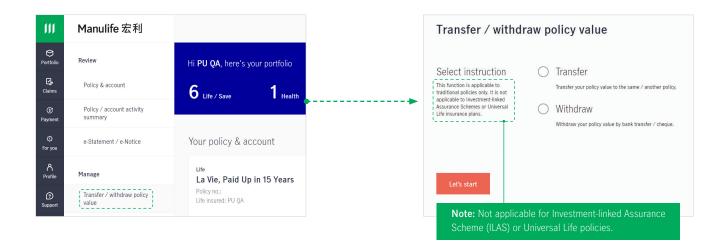
Make a Policy Value **Transfer / Withdrawal** request in 4 simple steps



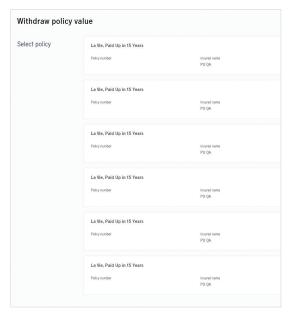
Just log in to your Manulife customer account and make a submission online anytime and anywhere no more hassles of mailing a physical form.



From the menu bar, select Portfolio > Transfer / withdraw policy value



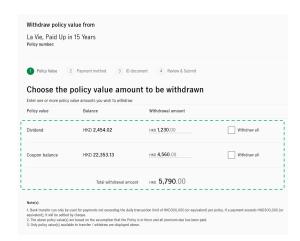
Select a policy



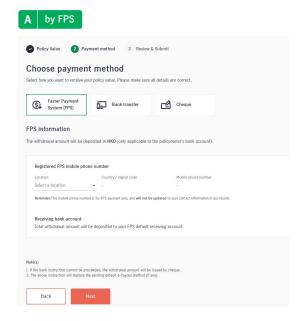
Only eligible policies will be shown.

3 Withdrawal:

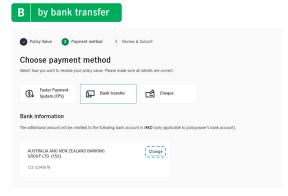
Choose the policy value amount to be withdrawn and payment method



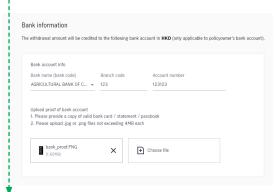
Choose the policy value amount to be withdrawn.



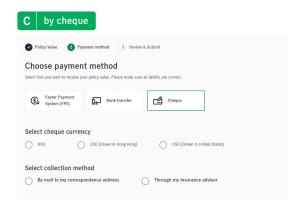
You can receive the policy value by Faster Payment System (FPS) for withdrawal amount up to HK\$1,000,000 per policy to your default receiving account by providing your registered FPS mobile phone number.



You can receive policy value via bank transfer for withdrawal amount up to HK\$300,000 per policy.



- You can setup a new bank account (only applicable to policyowner's own bank accounts) by submitting the below info:
 - Enter bank name, branch code & account number
 - Upload bank proof (e.g. bank statement or bank book copy showing the name of account holder and account number)

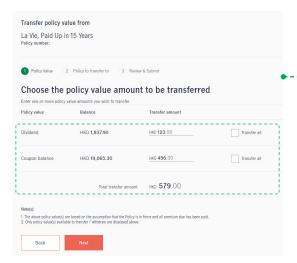


You can receive a cheque for the policy value

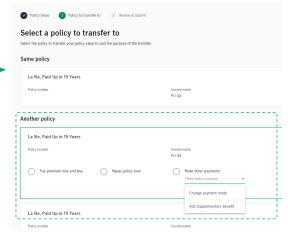
- by mail to your latest correspondence address as shown; or
- distribute through your advisor

? Transfer:

Choose the policy value amount to be transferred and the purpose of transfer



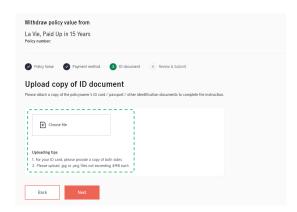
(i) Choose the policy value amount to be transferred.



Select which policy to be transferred (same policy or another policy), and one purpose of transfer which covers "Pay premium & levy", "Repay policy loan", "Change payment mode" and "Add Supplementary Benefit".

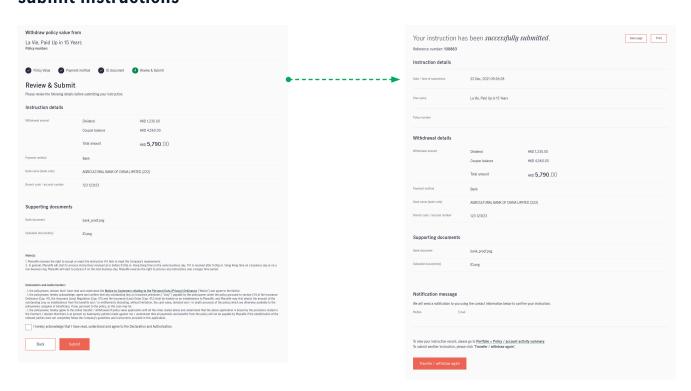
If you have no identity document (ID) in our records

Submit a copy of valid ID document



You can submit a copy of your ID here.

Review details, confirm declaration & authorization, and submit instructions



You will receive SMS and email acknowledgment upon online submission. You can also go to Portfolio > Policy / account activity summary on customer website to view your instruction record.

Remarks:

- This function is not applicable to joint-owners / company-owned policies and individual-owned Investment-linked Assurance Schemes (ILAS) or Universal Life
 policies issued in Hong Kong or Macau.
- Transfer / Withdraw Policy Value covers Dividend, Coupon, Paid-up Additions Cash Value, Premium Refund Benefit, etc. under eligible policies.
- SMS only covers customers with mobile number in Hong Kong, Macau and China.