

## **'Go Paperless' Education Aid Program – Customer Engagement**

### **Terms and Conditions:**

1. This 'Go Paperless' Education Aid Program – Customer Engagement (the "Activity") is co-organized by Manulife (International) Limited ("Manulife") and St. James Settlement.
2. The Activity is in force from February 1, 2020 to June 30, 2020, both dates inclusive (the "Activity Period").
3. The Activity is exclusive to existing Manulife customers who (1) have successfully logged into Manulife Customer Website; (2) are new to opting for the e-Statement and e-Notice Service ("e-Services") via Manulife Customer Website during the Activity Period according to Manulife's record; and (3) select to opt-in for e-Services for Manulife MPF products that are maintained under the Eligible Customer's account as at the time of opting-in to the e-Services (the "Eligible Customers").
4. Based on the number of Eligible Consumers as set out below, Manulife will donate corresponding amount of iPads to recommended local primary schools through St. James Settlement in the 2020/21 school year for education purposes:
  - a. Manulife will donate 100 iPads if there are 0-9,999 Eligible Customers;
  - b. Manulife will donate 200 iPads if there are 10,000-14,999 Eligible Customers
  - c. Manulife will donate 400 iPads if there are 15,000 or more Eligible Customers.
5. Manulife has the sole and absolute discretion in determining customer's eligibility.
6. Manulife shall not be liable for any damages, losses, claims, costs or proceedings that may be incurred or suffered by the Eligible Customers as a result of their participation in the Activity (if any).
7. In the event of any dispute arising from the Activity, including these terms and conditions, the decision of Manulife shall be final and conclusive.
8. Manulife reserves the right to change these terms and conditions and terminate the Activity at any time.
9. In the event of any discrepancy or inconsistency between the Chinese and English versions of these terms and conditions, the English version shall prevail.